

January 12, 2022

Dear UNM Employees,

We hope that you and your loved ones are doing well and staying safe. We are writing to thank you for your continued work in supporting our students, operations, and colleagues during this unprecedented time.

Remaining focused on the health, safety and wellness of the Lobo community and the need to meet and support UNM's missions remains a priority. With that in mind, we continue to closely monitor changes in guidance provided by the Center for Disease Control (CDC) and the New Mexico Department of Health (NMDOH).

Given the significant rise in cases and the apparent increased contagiousness of the Omicron variant new guidance was issued from both the CDC and NMDOH late last week. In response, the [Bringing Back the Pack](#) website has been updated with new protocols:

1. [Managing Symptoms, Exposure and Positive Cases](#)  
These new procedures adopt the latest CDC and NMDOH guidance to ensure our community remains safe and minimize the need for quarantine or isolation.
2. [UNM COVID-19 Call Center Process Changes](#): To better manage volume and streamline processes, the UNM COVID-19 Call Center has implemented a new secure online symptom survey. This survey implementation replaces the former "call the UNM Call Center" guidance and instead employees will utilize this new survey to communicate their individual situations.
3. [Updated Mask Requirements](#): Following the latest advice from scientific experts, UNM is asking employees to upgrade to a more protective type of mask – a three-ply or better medical/health procedure mask.

HR remains committed to supporting our employees as we continue navigating the uncertainty of the pandemic, so don't hesitate to [contact us](#) if you have questions or if we can be of assistance.

Sincerely,

Kevin Stevenson & Kathy Agnew

Interim Assistant Vice Presidents, Human Resources